



# Humankindness + Community = Impact

2024 - 2025 Annual Impact Report

Hello humankindness<sup>®</sup>

**Mercy Medical Center Merced Foundation's mission, vision and values inform every aspect of our work each day, and remind us that we serve our patients, their families, our communities – and also each other.**

## Our mission

As a part of CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

## Our vision

A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

## Our values

### Compassion

Care with listening, empathy and love.  
Accompany and comfort those in need of healing.

### Inclusion

Celebrate each person's gifts and voice.  
Respect the dignity of all.

### Integrity

Inspire trust through honesty.  
Demonstrate courage in the face of inequity.

### Excellence

Serve with fullest passion, creativity and stewardship.  
Exceed expectations of others and ourselves.

### Collaboration

Commit to the power of working together.  
Build and nurture meaningful relationships.

## Board of Directors

**Kevin Smith**

*Chair*

Director of Special Education, Merced City School District

**Amanda Butler**

Director of Finance, Mercy Medical Center Merced

**Jessica Escobar, RN**

*Board Executive*

Director of Nursing, Rural Health Clinics

**Dale Johns**

President, Mercy Medical Center Merced

**Paula Heupel**

*Board Executive*

Superintendent, El Nido Elementary School District

**Scott Banks**

Chief Financial Officer, Mercy Medical Center Merced

**Robert McLaughlin**

*Board Executive*

Retired

**Kassey Mosher**

Vice President & Chief Philanthropy Officer, Mercy Medical Center Merced

**David Dunham**

*Secretary*

Retired

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*Treasurer*

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Annual Giving Coordinator

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Physician, Mercy Medical Center Merced

**Robyn Flores**

Director of Philanthropy, Grants

**Simi Asadi, MD**

Physician, Mercy Medical Center Merced

**Stephanie Maynard**

Communications Specialist

**Marianne Shaw**

Interim Director of Mission Integration, Mercy Medical Center Merced

# A message from leadership

Dear Friends,

The annual impact report serves as a chance to pause and reflect. It is our opportunity to express gratitude for your unwavering support, and celebrate the collective achievements we've made over the past year.

At Mercy Medical Center Merced, our leadership, medical professionals and staff recognize the pivotal role philanthropy plays in upholding our hospital's standards of excellence today and in pioneering innovative approaches to patient care for tomorrow. Your inspiring and generous contributions have propelled new programs, facilitated the development of state-of-the-art facilities and equipped our clinicians with the necessary tools and new technologies to provide the highest quality care to our community.

**With the support of over 873 donors, we've raised \$4,472,000 to further our mission and enhance access to quality health care for all.**

Throughout fiscal year 2025 this tremendous donor backing has enabled us to bring the state-of-the-art ION Bronchoscopy machine to our community and reach over 1,000 people through our Mobile Care Clinic who may otherwise not have gotten healthcare at all.

As you peruse the uplifting stories of gratitude in the pages ahead, remember that it's your compassion and generosity that enable Mercy Medical Center Merced to deliver exceptional care. Medicine continues to progress, and our work remains unfinished. Together, we will continue making a meaningful impact and actively transform the lives of every patient we serve.

We extend our heartfelt appreciation for your confidence, collaboration and steadfast support. We are profoundly grateful for you.

With gratitude,



Kassey Mosher

Vice President & Chief  
Philanthropy Officer



Dale Johns, FACHE

President



Kassey Mosher



Dale Johns, FACHE



P.S. Mercy Medical Center Merced Foundation has partnered with FreeWill: a free, online resource that helps you create or update your will and protect what you love. Scan the QR code to get started today.

# Mercy Merced by the numbers

## Hospital



**152** years serving the community

**186** beds

**11,287** inpatient and outpatient admissions

**70,625** Emergency Department visits

**5,306** surgeries performed

**2,334** babies delivered

## Community Benefits



**6** Cancer Center services

**16** wellness programs

**1,000** people served by the Mobile Care Clinic

**892,000** diapers distributed to families in need

**500** car seats distributed to families in need

**5,500** children in need given toys during the Christmas season

## Staff



**1,400** employees

**300** affiliated physicians with privileges and allied professionals

**248** medical staff members

## Foundation



**\$4,472,000** total amount raised

**873** donors

## Volunteers



**114** volunteers

**5,340** hours donated by volunteers

# Dignity returned: Kathleen's story

## The Human Impact of Philanthropy

When Kathleen first stepped into the Mobile Care Clinic she braced herself for the worst. Being unhoused and with a history of substance abuse made getting healthcare difficult.

"It's obvious when I go into the clinic I'm homeless," Kathleen said. Her previous experience had made her feel less than the housed patients around her, like she was rushed through and talked over.

But as a former CNA with 20 years experience under her belt, Kathleen also knew how important it was to get healthcare. So when the Mobile Care Clinic rolled up to her neighborhood, she went.

"The whole staff there treated me like a human being. They asked a lot of questions, and even if it was clear you had been through stuff, they didn't treat you any differently. They even asked me if I needed glasses, which I did."

Now a regular to both the Mobile Care Clinic and the Family Care Clinic, Kathleen says she feels like staff and clinicians not only know her, but get excited to see her.

"This is exactly why we are here," said Niki Appiah, Community Health Navigator, "For people with a history of substance abuse. For people who are unhoused. Everyone is a human being and we are committed to quality healthcare no matter what your circumstances are."

Since its launch in 2024, the Mobile Care Clinic has served over 1,000 patients. That's 1,000 people who may not have any sort of clinical care at all in the last year. Individuals can struggle to get healthcare due to lack of mobility, insurance, or in Kathleen's case, stigma.

Philanthropy bridges both gaps of coverage and access. Through grants, passionate donors, and healthcare advocates, the Mercy Medical Center



Kathleen and Mercy Medical Center Merced President Dale Johns at the Family Care Clinic remodel ribbon-cutting.

Merced Foundation is able to fund programs like the Mobile Care Clinic, supporting the purchasing of equipment, salary of staff, and continued investment to ensure updated programs and technology.

Mercy Medical Center Merced Foundation is committed to funding for both the Mobile Care Clinic and the newly remodeled Family Care Clinic, both of which provide much needed routine medical care to our community.

Your support and donations help give people like Kathleen the care they deserve, which in turn makes it easier for her to get back on her feet and return to the field of nursing she loved so much.

And that's just one story. There are 999 more. Nine hundred and ninety-nine more stories on how philanthropy provides dignity for all.

For more stories of how you and fellow donors are caring for our community, please visit our website.



# Family Care Clinic remodel

## Advancing primary care in Merced

This year we celebrated the remodel of our Family Care Clinic. Completed in FY25, this remodel was made possible through the support of the Central California Alliance for Health and the generosity of our donors, who selflessly give back to make Merced a better place for everyone. The clinic serves a wide variety of needs and patients, including low-income and unhoused populations. Whoever you are, whatever your needs, you deserve dignity and the best possible care. Hats off to our partners, staff, and donors who made this all possible.



**Above:** Mercy Medical Center Merced President Dale Johns speaks to the importance of giving access to the best healthcare to all.



**Above:** Michael Schrader, CEO for the Central California Alliance for Health were key partners in making this remodel a reality.



**Above:** Rural Health Clinics Director of Nursing, Jessica Escobar, RN, chats with Kathleen, a member of the Merced community.



**Above:** Foundation, hospital, and community leaders get ready to cut the ribbon and present the remodel to all attendees and all of Merced.

## Technology update: the ION machine

A grain of rice.

That's how small we can screen growths for lung cancer.

This big machine with an eye for the smallest detail brings state of the art electromagnetic navigation bronchoscopy with 3D image mapping to Merced, enabling precise detection of smaller lung nodules for earlier diagnosis and improved patient outcomes.

This technology was made possible through the combined forces of physician partnership, the Central California Alliance for Health, and Mercy Medical Central Merced Foundation.

Rural communities like Merced have historically faced challenges in accessing the same level of care found in urban areas. Fighting this inequity is one of the key missions of the Foundation.

The ION machine is more than technology. It's a promise to our people: you can breathe easy, we're fighting for you.



Since the arrival of the ION bronchoscopy technology, Mercy Medical Center Merced has performed dozens of screenings. Earlier detection means better health outcomes and peace of mind to cancer patients and their families.



## Intensive Care Unit beds

Our third annual Golf Classic was a tremendous success, raising \$86,000 specifically for new ICU beds. Demand for intensive care in Merced has risen 31% since 2017.

Thanks to community support, we're bringing three new ICU beds to Mercy Medical Center Merced. This event perfectly demonstrates how community support directly translates into life-saving equipment for our most critically ill patients.

**Back Cover (left to right):** Dale Johns, President, Jessica Escobar, RN, Michael Schrader, Frank Miranda, Lupe Prado, Kristine Lawson, Brooke Offhaus, FNP; Veronica De La Cruz, ACSW; Maria Rodriguez, MA; Niki Appiah, Kevin Smith, Kassey Mosher, CPO; Maria Hernandez, Ronita Margain, Adourin Malco, Jessica Finney, Cynthia Balli, Robyn Flores, Jacqueline Morales, Guadalupe Barajas-Iniguez



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# Thank you!



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