



How to Register to Bid

1. View our Online Bidding page by using the following link:

<https://ridethewave2021.ggo.bid>

2. Click on the “Get Started” button in the upper right-hand corner of the page.



3. Create an account or log in to an existing account. If you do not have an account already, click the green “Create Account” button.

Get Started!

To become a Bidder or go to Join Me.

CREATE ACCOUNT

OR

Already a Member?

Username
Please provide Username

Password
Please provide password

LOG IN

Welcome to the Auction!

Mercy Medical Center Merced Foundation

 **Mercy Medical Center Merced Foundation.**
A Dignity Health Member

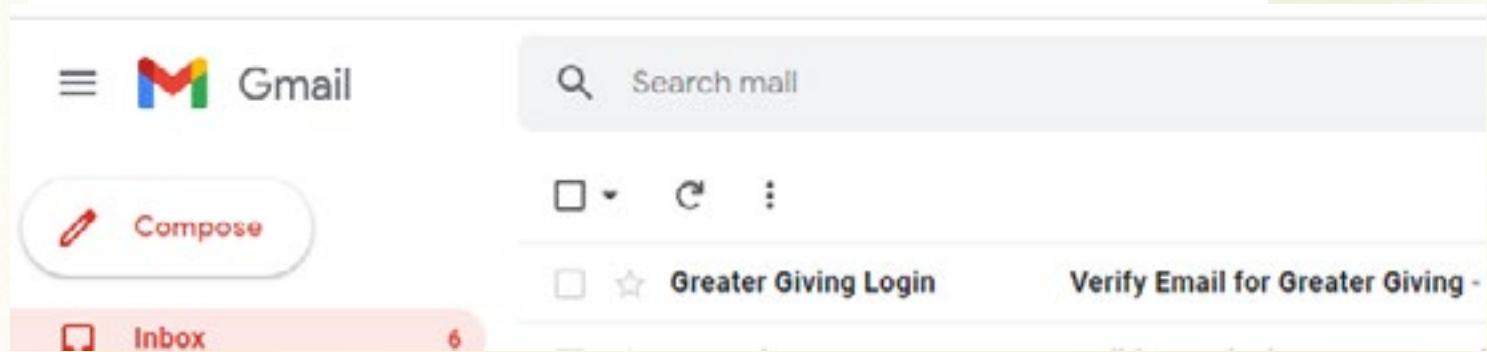
Ride the Wave Virtual Gala Experience 2021



4. On the next screen, enter your email address in both fields and click the Recaptcha box confirming you are not a robot before clicking “Confirm”



5. The next screen will ask you to verify your email to continue registering.
6. Check your inbox for the email that was entered on the confirm email page. The email will be from “Greater Giving Login”.



- If you do not receive an email, check your spam or promotions tab. You can also click the “Resend Email” button on the Verify Email page if needed.

7. Within the email you received, click the link provided to verify your account.
8. The link will connect you to building out your bidder account information.
9. Use your email address as your Username.

10. Create a password for your account. The password must be at least 7 characters in length and contain at least 2 non-alphabetic characters and 2 non-numeric characters.

11. Enter your name.

-Bidding as a couple? Enter both of your names in the “First Name” field. You will both then be recognized when submitting a bid or donation, or winning a package.

The form is titled "Name". It includes fields for "Title", "First Name" (which has a green star icon), "Middle Name", "Last Name" (which has a green star icon), "Suffix", and "Full Name". The "First Name" field contains the text "Jane & John".

12. Enter your address.

- Keep in mind, if you plan on bidding on items in the dessert auction or wine dash (to be delivered on the evening of the event after the close of bidding) enter the address to which you would like those items delivered.
- Please note, delivery radius restrictions may apply for items delivered on the night of the event. View our delivery area map at supportmercymerced.org

13. Enter your phone number. ***To receive important reminders from our Online Bidding site, please use your mobile phone number.***

14.

Enter your credit card information.

- You will only be charged if you make a donation, purchase a ticket in our jewelry opportunity drawing, or are the winning bidder on an auction package.
- You will also not be charged on the evening of the event. Foundation staff members will reach out in the week following the event to confirm your winning bids and donations before submitting the charge. You will have the opportunity at this time to choose an alternative payment method (i.e. cash or check made payable to Mercy Foundation).
- Greater Giving is a PCI-Level 1 compliant credit card processing company. Your card information is securely stored and then removed from the database after the event.

15.

Confirm all information is correct and click the green “Create” button at the bottom of the page.



- If your billing address is different than the address entered in the previous steps, check the “billing address is different than shipping address” box and enter the billing address for the credit card used.

16.

Your account is now created! Click the green gavel to start browsing auction packages, start bidding, or make a donation to Ride the Wave!

